



**Action Taken Report
on
Student' Feedback on Teachers and College
Facility
Session 2017-18**



**Prepared by
IQAC
Nanda Nath Saikia College, Titabar**

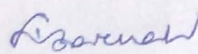
Action Taken Report **Student' Feedback on Teachers and College Facility** **Session 2017-18**

Nanda Nath Saikia College is a leading college affiliated to the Dibrugarh University, Assam. Established in 1959, the college is one of the premier institutions of the region. Imparting quality education and creating human resources are the foci of the institution. In this regard, feedback is considered as an important part of teaching and learning. The collection and analysis of feedback from different stakeholders helps to evaluate the role of the institution in imparting education. With this holistic aim, the college has developed a feedback system where different stakeholders such as Students, Teachers, and Alumni participate. To improve the quality of teaching and learning environment and overall infrastructures of the institution, student's feedback of 2017-18 has been collected and analysed. All total 714 students provide feedback on 45 teachers of 13 Departments. The collection and analysis process of the student's feedback was completed in October, 2018. It was placed in the IQAC meeting held on 30/11/2018 where it was reviewed and it was submitted to the Principal. The result of Feedback is analysed by Feedback Committee and relevant suggestions are provided to the administration for taking necessary action. Later, a meeting was called upon on 05/04/2019 by the Principal regarding the report of the feedback committee with the HoDs of all departments and the academic vice principals of the both streams.

The student's feedback was collected and analysed in scientific manner. To improve the quality of teaching and learning environment and overall infrastructure of the institution, student feedback format is prepared. Section A of the feedback format emphasizes on the planning and preparation, teacher's professionalism, punctuality, use of ICT and innovative methods etc. On the other hand, Section B comprises of the question regarding the syllabus and the college facility. The feedback responses are based on five-point rating scale and it has been taken through offline mode.

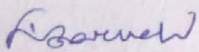
The principal of the college responded to the suggestion given by the feedback committee on the feedback report of 2017-18 and declared the action plan. During the following days some concrete steps were taken by the authority to strengthen the teaching learning atmosphere of the college. Those activities are briefly mentioned in the following manner.

1. The feedback committee found the 83.61% students of the college regarded the facility of computer and internet in the institution is very good and good. On the other hand, 90.34% of the students who took part in the feedback process found the use ICT tools and multimedia in teaching by teachers is very good and good (scale of opinion). To encourage use of ICT tools, the principal declared his commitment for the increase of


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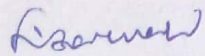
digital classroom in the college. The faculty members from Computer Science Department are given the responsibility to provide training to the teachers to improve the application of ICT tools in teaching-learning. In this regard, the authority spent an amount of Rs. 34,500/- on 30/04/2019 for purchasing Assam Web Solution Wireless Broad Band Router. On 23rd April, 2019, a Jio wifi device was installed for Rs. 4,900/-. On 28/05/2019, a computer system was supplied for which the college authority spent an amount of Rs. 82,125/-.

2. The feedback committee found 3.78% students opined that some teachers are not using innovative teaching methods regularly and were rated very poor or poor on that metric. The principal advised those teachers to adopt more innovative teaching method like blended mode of teaching, brain storm method, questioning methods etc.
3. According to 93.70% students, almost all the teachers of the college usually help students by providing study material, notes etc. It was also found that the stock of books in some departmental library is not adequate to meet the demands of the students. The Principal of the college urged the faculty members to provide every possible study materials and notes.
4. The feedback committee found the scale of opinion (very good and good) of teacher's feedback regarding the sufficient numbers of prescribed books are available in the library is 88.89%. They also found the scale of opinion (very good and good) of student's feedback for the Library facility is 95.80%. To increase the stock of books, the central library added 1446 books during the period July, 2017 to June, 2018. From July 2018 to June 2019 a total of 820 books were purchased for enhancing the quality of teaching and learning.
5. The feedback committee found 14.62% students of the college regarded the facility of Health care in the institution is very poor and poor. To enhance the health care facility a first aid box with some common medicine was installed in the centre. A stretcher was also added in the health care facilities.
6. The feedback committee found the 4.92 % students of the college regarded the electricity facility in the institution is very poor and poor. To improve the electricity facility in the institution the authority took some concrete steps. To ensure uninterrupted power supply


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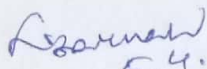
of the institution, the college authority spends an amount of Rs. 9,794 on Generator repairing on 03/10/2018.

7. It is found that the scale of opinion (very good and good) student's feedback about sports facilities of the college is 57.28% for the year 2017-2018. According to 11.34% students of the college the sports facilities of the college is poor. To promote sports related activities and extra –curricular activities in the institution, a physical education teacher was appointed in the college on 25th March, 2019 for providing students proper guidance in the field of sports. New sports equipments have been purchased on 18/04/2019 to increase the sports facility of the college. All total Rs. 2, 50, 000 (two lakhs fifty thousand) only has been spent for buying those items by the college authority.
8. The feedback committee found that 28.93 % students of the college regarded the facility of canteen in the institution is very poor and poor. To provide better canteen facility, the sitting capacity was increased and clean and hygienic kitchen facility was established. The price of the food was also kept nominal so that students can easily afford the food items
9. The feedback committee found that 13.48 % students of the college regarded the facility of gymnasium in the institution is very poor and poor. To provide better gymnasium facility, gymnasium equipment was increased.
10. It was found that 27.81 % students of the college regarded the toilet facility as very poor and poor. Keeping this fact in mind the authority of the college gave more importance upon the regular cleaning of the toilets and ensured the availability of running water in the toilets. Proposal for installation of incinerator in the girl's common room toilet is made by the feedback committee.
11. The feedback committee found that 29.91 % students of the college regarded the recreational/girls/common room facilities of the institution is very poor and poor. To provide better common room facility, some indoor games equipment such as Carom boards and Chess boards were placed.
12. The feedback committee found that 28.93% students of the college regarded the Drinking water facilities of the institution is very poor and poor. Providing arsenic free water to the students is always a challenge for the institution as the ground water of the region is not arsenic free. To provide better drinking water facility, an arsenic free plant was


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established in the college and water stocks in the form of dispenser with small water bottles of 20 litres capacity were installed in various places in the institution.

13. It is found that the scale of opinion of Teacher's feedback about infrastructural facilities, such as teachers room/ crèche. Class room, reading room and toilet facilities of the college is 73.33% for the year 2017-2018, so that some chairs were purchased. The authority spent an amount of Rs. 46,000/- on 17/01/2019.
14. The feedback committee found the average rating of the students on teachers is 92.27 % is very impressive. To provide better teaching learning experiences, IQAC of the college committed to provide assistance to the teachers and students of the institution.


5.4.19
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