



**Action Taken Report
on
Student' Feedback on Teachers and College
Facility
Session 2020-21**



Prepared by

IQAC

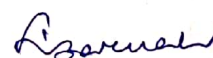
Nanda Nath Saikia College, Titabar

Action Taken Report Student' Feedback on Teachers and College Facility Session 2020-21

Nanda Nath Saikia College is a leading college affiliated to the Dibrugarh University, Assam. Established in 1959, the college is one of the premier institutions of the region. Imparting quality education and creating human resources are the foci of the institution. In this regard, feedback is considered as an important part of teaching and learning. The collection and analysis of feedback from different stakeholders helps to evaluate the role of the institution in imparting education. With this holistic aim, the college has developed a feedback system where different stakeholders such as Students, Teachers, and Alumni participate. To improve the quality of teaching and learning environment and overall infrastructures of the institution, student's feedback of 2020-21 has been collected and analyzed. All total 296 students provide feedback on 40 teachers of the 13 Departments. The collection and analysis process of the student's feedback was completed in September, 2021. It was placed in the Feedback Committee meeting held on 01/02/2022 and it was reviewed and submitted to the Principal. The result of Feedback is analysed by Feedback Committee and relevant suggestion are provided to the administration for taking necessary action. Later, a meeting was called upon on 26/04/2022 by the Principal regarding the report of the feedback committee with the HoDs of all the departments and the academic vice principals of the both stream.

The student's feedback was collected and analysed in scientific manner. To improve the quality of teaching and learning environment and overall infrastructure of the institution, student feedback format is prepared. Section A of the feedback format emphasizes on the planning and preparation, teacher's professionalism, punctuality, use of ICT and innovative methods etc. On the other hand, Section B comprises of the question regarding the syllabus and the college facility. The feedback responses are based on five-point rating scale and it has been taken through online mode.

The principal of the college responded to the suggestion given by the feedback committee on the feedback report of 2020-21 and declared the action plan. During the following days some concrete steps were taken by the authority to strengthen the teaching learning atmosphere of the college. Those activities are briefly mentioned in the following manner.



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1. The feedback committee found 60% students of the college regarded the facility of computer and internet in the institution is very good and good. On the other hand, 91.41% of the students who took part in the feedback process found the use ICT tools and multimedia in teaching by teachers is very good and good (scale of opinion). To encourage use of ICT tools, the principal declared his commitment for the increase of digital classroom in the college. A two-day workshop cum training was arranged for the teachers who were found weak in applying ICT tools in teaching learning. For the proposed training Mr. Pranjal Borah and Nilottam Poddar from Computer science department are given responsibility. Internet facility for the students were installed in June, 2021 with Wi-Fi of high bandwidth. A wireless router N300, model F3 with address 192.168.0.1. was also installed.
2. The feedback committee found 0.73% students that some teachers are not available for consultations after class hours as they were rated very poor or poor on that metric. The principal advised those teachers to be available for students after class hours. He also ordered that all teachers would follow UGC instruction to stay in the college premises i. e. daily 6 hours and forty minutes or 40 hours in a week.
3. According to 0.40% students, some teachers of the college failed to help students by providing study material, notes etc. It was also found that the stock of books in some departmental libraries is not adequate to meet the demands of the students. According to the HOD meeting dated 26th April, 2022, the principal assured to provide financial assistance of Rs. 10,000/- to each department for promoting academic activities such as purchasing of books for departmental library, organising seminar/ workshop/ popular talk etc.
4. The feedback committee found the scale of opinion (very good and good) of teacher's feedback regarding the sufficient numbers of prescribed books are available in the library is 72.5%. They also found the scale of opinion (very good and good) of student's feedback for the Library facility is 94 %. To aware the students and faculty members, a webinar on exploring on the use of online e-resources was held on 7th August, 2021. Moreover, the stock of books in the central library added 1006 books during the period Sept., 2020 to August, 2021.


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5. According to 0.56% students some teachers of the college are found not so friendly and open to the students as they were rated very poor and poor on that metric. Moreover, it was also found that 0.73% students opined that some teachers did not use so much innovative teaching methods as they were rated very poor and poor on that metric. To address the issue, the principal gave a responsibility to the Department of Education to organise a one-day workshop on Innovative Teaching Methods of Modern Education System for the faculty members of the college.
6. The feedback committee found 21% students of the college regarded the facility of computer and internet in the institution is Very poor and poor. To increase the internet computer and internet facility in the institution the authority took concrete steps. For example, it was informed that an amount of Rs. 27,247/- was spent on 22/11/2021 for recharging rail ware network which enhanced the internet facility in the institution.
7. It is found that the scale of opinion (very good and good) student's feedback about sports facilities of the college is 45.00% for the year 2020-2021. The feedback committee also found that the scale of opinion of Alumni's feedback regarding extra-curricular activities by the college for overall development is 62.06%. To promote sports related activities and extra -curricular activities in the institution, new sports equipment have been purchased on 9th December, 2021 to increase the sports facility of the college. All total Rs. 2, 50, 668 has been spent for buying those items by the college authority. Moreover a 15 days Volleyball training programme was organised from 9th November to 23rd November, 2021. Eminent volleyball coach Kaushik Hatibaruah conducted the training programme where more than 100 boys and girls of the institution took part.
8. The feedback committee found that 24% students of the college regarded the facility of canteen in the institution is very poor and poor. To provide better canteen facility, the sitting capacity was increased and clean and hygienic kitchen facility was established.
9. The feedback committee found that 48% students of the college regarded the facility of gymnasium in the institution is very poor and poor. To provide better gymnasium facility, gymnasium equipments were increased.


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10. It was found that 25% students of the college regarded the toilet facility as very poor and poor. Keeping this fact in mind the authority of the college gave more importance upon the upon the regular cleaning of the toilets and ensured the running water in the toilets.
11. The feedback committee found that 21% students of the college regarded the recreational/girls/common room facilities of the institution is very poor and poor. To provide better common room facility, some indoor games equipment such as Carom boards and Chess boards were placed.
12. The feedback committee found that 26% students of the college regarded the Drinking water facilities of the institution is very poor and poor. Providing arsenic free water to the students is always a challenge for the institution as the ground water of the region is not arsenic free. To provide better drinking water facility, an arsenic free plant was established in the college and water stocks in the form of dispenser with small water bottles of 20 litres capacity were installed in various places in the institution.
13. The feedback committee found the average rating of the students on teachers is 95.87 % is very impressive. To provide better teaching learning experiences, it was decided to introduce more add on courses or certificate courses during the session from July,2021 to June, 2022. There are all total 13 add on courses was completed successfully.


26.4.22
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