



**Action Taken Report  
on  
Student' Feedback on Teachers and College  
Facility  
Session 2021-22**



**Prepared by  
IQAC  
Nanda Nath Saikia College, Titabar**

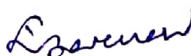
## **Action Taken Report Student' Feedback on Teachers and College Facility Session 2021-22**

Nanda Nath Saikia College is a leading college affiliated to the Dibrugarh University, Assam. Established in 1959, the college is one of the premier institutions of the region. Imparting quality education and creating human resources are the foci of the institution. In this regard, feedback is considered as an important part of teaching and learning. The collection and analysis of feedback from different stakeholders helps to evaluate the role of the institution in imparting education. With this holistic aim, the college has developed a feedback system where different stakeholders such as Students, Teachers, Alumni and Employers participate. To improve the quality of teaching and learning environment and overall infrastructures of the institution, student's feedback of 2021-22 has been collected and analysed. All total 409 students provide feedback on 42 teachers of the 13 Departments. The collection and analysis process of the student's feedback was completed in October, 2022. It was placed in the IQAC meeting held 22/11/2022 where it was reviewed and it was submitted to the Principal. Later, a meeting was called upon on 05/12/2022 by the Principal regarding the report of the feedback committee with the HoDs of all the departments and the academic vice principals of the both streams.

The student's feedback was collected and analysed in scientific manner. Section A of the feedback format emphasizes on the planning and preparation, teacher's professionalism, punctuality, use of ICT and innovative methods etc. On the other hand, Section B comprises of the question regarding the syllabus and the college facility. The feedback responses are based on five-point rating scale and it has been taken through online mode.

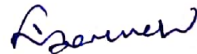
The principal of the college responded to the suggestion given by the feedback committee on the feedback report of 2021-22 and declared the action plan. After analysis of the feedback some firm decisions were taken by the authority to strengthen the teaching learning atmosphere of the college. Some positive activities have already been taken. Those activities are briefly mentioned in the following manner.

1. The feedback committee found 1.28%. of the students regarded that the use ICT tools and multimedia in teaching by teachers is poor and very poor. To encourage use of ICT tools, importance would be given to increase the number of digital classroom. The principal

  
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also gave stress on maintain log book properly while conducting digital classrooms. He appealed to the teachers to use more blended mode of teaching.

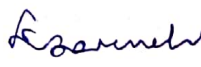
2. The feedback committee found 0.38% students opined about some teachers of the college is not available for consultations after class hours as they were rated very poor or poor on that metric. The principal advised the teachers to be available for students after class hours. The heads of the departments are also advised to hold more remedial classes for the benefits of the students.
3. It was found that most of the students are satisfied with the performances of the teachers by providing relevant study material, notes etc. To ensure that no student is left behind in the process of teaching and learning, the authority continued the system of providing financial assistance to the departments for purchasing books for the departmental library or any kind of academic activities.
4. The feedback committee found the scale of opinion (Very good and good) of student's feedback for the Library facility is 89.73 %. To aware the students and faculty members, a live demonstration program on NEP 2020 roadmap in enhancing teaching learning process with online resources held on 27<sup>th</sup> October, 2022 which was organised by the Central Library and the association with IQAC of the college. Dr. Birender Pal, Librarian, Kaliabar College was invited as the resource person. Moreover, the stocks of books in the central library were increased with 813 books during the period Sept., 2021 to August, 2022. The college was able to get the membership of National Digital Library Club Membership. N-LIST subscription is annually done for the greater interest of the teachers and students. More than 100 active users are using the resources.
5. It was found that 96.50% students of the college regards that most of the teachers are friendly and open to the students as they were rated very good and good on that metric. Only 0.70% of the students found some teachers not so friendly in dealing with students. Moreover, it was also found that 0.76% students regarded some teachers of the college did not use so much innovative teaching methods as they were rated very poor and poor on that metric. To address the issue, the principal advised to take some rectification measures to the teachers who were found weakness in those areas.
6. It is found that the scale of opinion student's feedback about computers & internet facilities of the college is 80.20% for the year 2021-2022. The feedback committee found

  
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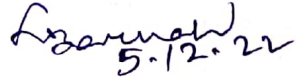
8.87% students of the college regarded the facility of computer and internet in the institution is very poor and poor. To increase the internet computer and internet facility in the institution the authority took concrete steps. In this regard, an amount of Rs. 59,400/- was spent on 26/08/2022 for purchasing computers, ink cartridge, repairing which enhanced the internet facility in the institution.

7. It is found that the scale of opinion (very good and good) student's feedback about sports facilities of the college is 45.00% for the year 2020-2021. On the other hand, the sports facility of the college improved to 77.51% in the 2021-2022. To promote sports related activities and extra –curricular activities in the institution, the playground was renovated. Some new sports equipment has also been purchased to increase the sports facility of the college.
8. It is found that the scale of opinion (very good and good) student's feedback about the aims and objectives of the syllabi are well defined and clear to the teachers and students is 94.13% for the year 2021-2022. To enlighten the students about the aims and objectives of the syllabi, it has been displayed in the college website.
9. It is found that 94.13% students opined very good and good regarding the course and syllabus is well balanced between theory and practical. It is advised to all the departments of the college to encourage participating in the field work organised by the respective department in maintaining well balance between theory and practical. Academic activities under MoU has been encouraged. Department of Political Science organized an Inter-College Student Seminar of Political Science on 3<sup>rd</sup> November, 2022 where participants from 11 colleges from district took part.
10. The feedback committee found that student's opinion regarding the facility of canteen of the institution is improved gradually. While 24% of students regarded the facility of canteen as poor and very poor in 2020-2021 which decreased to 12.54 % in the year 2021-2022. To provide better canteen facility, the practice of increasing seat capacity and maintenance of hygiene in food service has been continued.
11. The feedback committee found that student's opinion regarding the facility of gymnasium of the institution is improved gradually. While 48% of students regarded the

  
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facility of gymnasium as poor and very poor in 2020-2021 which decreased to 13.54 % in the year 2021-2022. To provide better the facility of gymnasium, a register has been maintained and a physical instructor has been engaged to provide training.

12. The feedback committee found that student's opinion regarding the toilet facility of the institution is improved gradually. While 25% of students regarded the toilet facility as poor and very poor in 2020-2021 which decreased to 15.02% in the year 2021-2022. To provide better toilet facility, the practice of regular cleaning and providing running water in the toilets has been continued.
13. The feedback committee found that student's opinion regarding the recreational/girls/common room facilities of the institution has improved gradually. While 21% of students regarded the drinking water facility as poor and very poor in 2020-2021 which decreased to 12.56% in the year 2021-2022. To provide better common room facility, sitting capacity has been increased.
14. The feedback committee found that student's opinion regarding the Drinking water facilities of the institution has improved gradually. While 26% of students regarded the drinking water facility as poor and very poor in 2020-2021 which decreased to only 8.11% in the year 2021-2022. The college continued the system of uninterrupted supplying arsenic free water to the students. Maintaining physical and mental health of the students is the top most priority of the institution.
15. The feedback committee found the average rating of the students on teachers is 96.63%, which is very impressive. To provide better teaching learning experiences, it was decided to introduce more add on courses or certificate courses in the upcoming session. Dibrugarh university has already given recognition to the 18 add on/certificate courses proposed by the college. Moreover, on 1<sup>st</sup> October, 2022, an Academic Audit was successfully conducted by the institution which reflects the continuous effort of the college to raise the standard of teaching and learning experience.

  
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